

# ITP Chairman's Report 2019

I would like to thank all Executive Committee members for all their great efforts in making all activities successful during the past year in sustaining the ITP platform in promoting the training profession and practices. Activities held during the past year are summarized as follows:

#### Free talk for Trade and Industry Department (Oct 2018)

A free talk titled "培訓去那兒?" was delivered by our Executive Committee Member Mr. Nigel Yip on 26 Oct 2018 to Trade and Industry Department.

#### **Recreational activity (16 Mar 2019)**

Our Executive Committee Members Mr Tommy Choy and Mr Sunny Chan have organized a hiking tour for ITP members with families to enjoy a scenic walk from Ma On Shan, Tai Shui Hang, through Mui Tsz Lam, Mau Ping, Tai Shui Tseng, Po Lo Che to Sai Kung.

## A 1-CPD Hour Seminar "A Delightful Touch with People" by Pizza Hut Hong Kong (18 January 2019)

The seminar was held on 18 Jan 2019 where Pizza Hut shared the valuable experience of staff training in the retail sector particularly in food & beverages industry. In this seminar, Pizza Hut shared with us how they equip their staff, from back-end to front-line, with a delightful and innovative approach in gaining edge in the marketplace.

### **Mentoring Programmes**

ITP continues to support the mentoring programme with Lingnan University and IVE. For Lingnan University, a kick-off ceremony was held on 6 February 2018. The scheme lasts from January to December 2019. Another mentoring scheme was formed with IVE. A closing + kick-off ceremony was held on 26 October 2018 at Kwun Tong IVE campus.

A 2-CPD Hour Visit to Electrical and Mechanical Services Department (EMSD) 24 May 2019

A visit to Electrical and Mechanical Services Department (EMSD) was held on 24 May in which EMSD shared with us how they applied new technology in their training systems and initiatives in order to obtain unbeatable competitive advantage.

1-CPD Hour Sharing Session on "A trainer's experience of a 100-day round-the-world boat trip" 「百日郵輪學習之旅分享會」(25 June 2019)

Our Executive Committee Member Mr Sam Ying shared his learning and training experience during his exciting sightseeing journey of 25 countries. In this session, Sam shared with us the learning activities on board including academic programs; cultural exploration and international networking.

1-CPD Hour Sharing Session on "Training Practices in the Fast-Food Restaurant Industry" (16 Aug 2019)

In the sharing session, our Executive Committee Member Mr. Don Chan shared the training experience in the fast food industry with focus on the generic approach to the training practices; adopting Qualification Framework to ensure sustainability; training to boost up the company performance; training technology to re-shape the industry landscape; and training implications in fast food industry.

ITP looks forward to providing more innovative activities and a more sustainable platform in enhancing the training profession.

Eleanor Cheung

Chairman